

## Service Challenge Programme 2017-18

Service / Function	Paper deadline (1 month before)	“Lines of Inquiry” meeting (2 weeks before)	Meeting papers published (1 week before)	Challenge Meeting
<b>Customers, Communications &amp; Marketing</b>	August 17	Sept 13 12noon – 1.00pm	Sept 18	September 25 1.00pm – 4.00pm
<b>Business Improvement &amp; Modernisation</b>	September 29	October 17 3.00pm – 4.00pm	October 19	October 26 2.00pm – 5.00pm
<b>Planning &amp; Public Protection</b>	October 20	November 14 11.00am – 12.00am	November 16	November 23 9.30am – 12.30pm
<b>Community Support Services</b>	November 17	November 28 3.00pm – 4.00pm	December 6	December 19 1.00pm – 4.00pm
<b>Facilities, Assets &amp; Housing</b>	December 15	January 11 2.00pm –3.00pm	January 16	January 25 2.00pm – 5.00pm
<b>Education and Children’s Services</b>	January 26	February 13 2.00pm – 3.00pm	February 20	February 27 2.00pm – 5.00pm
<b>Finance</b>	February 22	March 8 2.00.pm – 3.00pm	March 15	March 22 2.00pm – 5.00pm
<b>Legal, HR &amp; Democratic Services</b>	March 22	April 10 2.00pm – 3.00pm	April 17	April 24 2.00pm – 5.00pm
<b>Highways &amp; Environmental Services</b>	April 27	May 15 2.00pm – 3.00pm	May 17	May 24 2.00pm – 5.00pm

For any further information about the programme, please contact the Strategic Planning & Performance team on x6591

Updated 20/03/2017